



Free Bank Customer Service

JOB DESCRIPTION

Job Title: Bank Customer Service

We seek an experienced and professional individual to join our team in the role of Bank Customer Service. In this role, you will be the face of our brand, providing excellent service to our bank customers. We seek someone who enjoys interacting with customers and solving their problems in a timely and efficient manner.

Responsibilities and Duties:

- Handling and resolving customer complaints regarding product sales to customer service problems.
- Providing customers with the organization's service and product information.
- Processing forms, orders, and applications requested by the customers.
- Maintaining customer databases and updating them as required.
- Managing administration, communicating, and coordinating with internal departments.

Qualifications and Skills:

Applicants should have at least a High School diploma, but a degree in a related field is

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Lingjun Ying



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